

Important Information When Looking Up Providers on HighmarkBlueShield.com

In order to make sure that the doctor or hospital (or any other provider) is definitely participating in the HIGHMARK plan that PSU will have, you must do the following:

1. Go to HighmarkBlueShield.com
2. Click on “find a provider, hospital or other medical provider”
3. Do your normal search to find the entity you are looking for
4. Once you have found the doctor or hospital, YOU MUST **CLICK ON THE PROVIDER’S NAME** and **SCROLL DOWN** and look at the “Products Accepted” section
5. In this section, it must say **PPO BLUE** or **BCBS PPO** or the provider **IS NOT** participating with the network PSU will have access to

Please let me know if you have any questions or have trouble with the search. Robin and I have been on this site frequently fine tuning how we find providers. We found out this information late last week and it’s very important that steps #4 and #5 are done or we may be giving incorrect information. Just finding the provider during the search is not enough!!

Thanks very much!!

Jill Musser
jmm60@psu.edu